

Revolution

Web Call Accounting
for **Avaya IP Office**
Avaya IP Phones



It's a whole new web call accounting **Revolution!**

Powerful 100% browser based call accounting software for the small and medium business user.

Revolution Web Call Accounting helps business track and manage analog and IP communications. Revolution Web Call Accounting can help maximize efficiency and productivity, track and analyze network performance and forecast, monitor and allocate expenses. Whether you are sitting at your office desk or traveling around the world, Revolution Web Call Accounting can be at your disposal. Our unique web based interface allows you to access the software by pointing your browser to the computer IP address. You can perform administrator tasks, assign user privileges and create management reports all from any remote location.

Discover the benefits of Revolution Web Call Accounting:

- ✓ Ships with an embedded SQL database engine
- ✓ Works with any call detail recording data
- ✓ Can be deployed anywhere around the globe
- ✓ Equipped with its own built-in web server eliminating the need for IIS or Apache
- ✓ Capacity is limited only by the size of the hard drive
- ✓ Produces PDF, XLS and XML call information
- ✓ A built-in job scheduler automates recurring or repetitive tasks.

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Revolution Web Call Accounting

*is the most dynamic
browser-based telephone
reporting solution for
Avaya IP Office and
IP Phones.*



Visit our Avaya Compliant Products website for more information about our latest offerings tailored specifically for Avaya customers.

www.telecost.com/avaya

The built-in web server provides full browser implementation without the need for complex industry web servers like IIS and Apache. The internal web server can run on any available port. The software collection module can run as a service and eliminates the need for a buffer box.

Works with all call detail formats

Data collection can be received from many sources including tcp, serial and file. Our library of drivers includes all call detail formats for Avaya IP Office (including CSV, Teleseer and user-defined formats). In fact, if we do not have a driver for your data format we can easily create one using our scripting language.

Comprehensive reporting tools

Whether you want detail, summary, and graph reports, Revolution Web Call Accounting can provide them without any special training. Revolution Web Call Accounting can monitor incoming and outgoing calls in real time. Alarms and reports can be scheduled for emergency 911 notification, toll fraud or misuse reporting. A built-in contacts database can be used to quickly identify all calls made to / from a particular contact and tagged as personal or business related.

Intuitive and comprehensive reporting solution

Revolution Web Call Accounting installs quickly and easily. The integrated installation wizard asks a few basic questions then proceeds to configure the application in seconds. For the novice user, Revolution Web Call Accounting comes with informative online help that can be accessed at the click of a button, providing easy-to-understand examples about the current task.

Can be deployed in any industry segment

Revolution Web Call Accounting is an industrial strength, fast and reliable call accounting software package. Revolution Web Call Accounting can be deployed in virtually any enterprise including hospitality, retail, government agencies, brokers, professional firms, banks, hospitals and universities. Telecom managers find it increasingly difficult to allocate telecom costs to various departments or cost centers or individuals. This solution will pinpoint charges, highlight misuse and increase productivity.

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