



# RSI



## It's a whole new Revolution!

Powerful call accounting for the small business user.

Revolution Call Accounting is a powerful, easy-to-use solution that will help you control your communications expenses! It's never been easier to get the statistical information you need to make decisions quickly & easily - right from your desktop.

## Revolution CALL ACCOUNTING

**Revolution Call Accounting** is the most affordable communications management solution available and can be implemented on a host of telephone switches (inc. Key, PBX and IP Servers). Whether you want detail, summary, graphs or a combination of each, RSI can provide it without any special training. Drivers for most manufacturer telephone systems can be selected from our comprehensive library, data collection is completely integrated within the application, and there is no requirement for additional hardware buffers.

Revolution Call Accounting installs quickly and easily. The integrated installation wizard asks a few basic questions then proceeds to configure the application in seconds. For the novice user, Revolution Call Accounting comes with informative **"What's This"** help that can be accessed at the click of a button, providing easy-to-understand hints about the current task. Extensive online help gives the power user additional tips and information about system functionality.

Data is translated into a standard database for Multi-user access. Authorized managers can access reports at any time from their own desktop computer. You can have any number of client workstations access the database. There are no expensive user licenses. Simply

install Revolution Call Accounting as a client on every workstation that requires access to the system.

Revolution Call Accounting will generate up-to-the-minute information that highlights network traffic, corporate cost allocation, account code billing, dialing patterns and misuse and abuse. These reports help managers retain control of their communications network.

Ad hoc reports can be generated daily, weekly, monthly or in real-time. **Realtime Quickview** allows the user to preview activity as it happens using easy to understand graphs and summary information.

Revolution Call Accounting is excellent for law firms, engineering, brokerage houses or any client billing environment. Revolution offers comprehensive account code reporting for accounting automation and bill-back.

Revolution Call Accounting for hospitality can record calls in real-time for direct integration with property management or room

reporting. General Business customers benefit from a comprehensive series of reports intuitively designed for minimal interaction. Cost allocation to various departments or profit centers can be instantly retrieved.

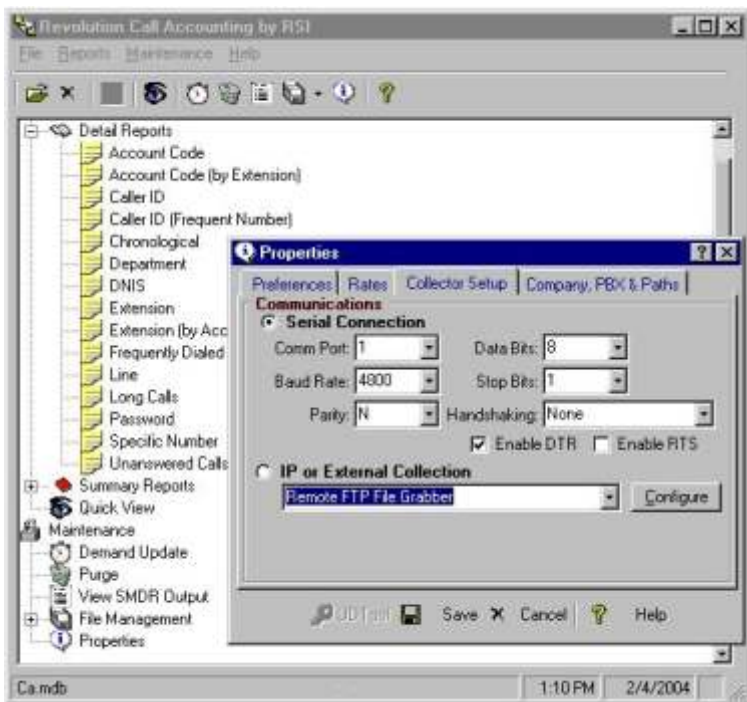
Various report styles are available to suit the needs of the environment in graphical, detail, summary or drill down format. These reports include Caller Identification, Station, Line and Account Code. Reports are designed using the popular Seagate Crystal Reports engine. Therefore, advanced users can customize or redesign report styles. These results can be automatically directed to accounting systems, spreadsheets, HTML, email and a variety of other formats.

Site management is often a tedious task. Revolution Call Accounting gives users the ability to track voice, data and PC configurations. A complete catalog of port ids, cable numbers, network addresses and line identifiers can be maintained in the system. This gives the novice user the ability to keep a proper handle on equipment without investing in expensive inventory management software.

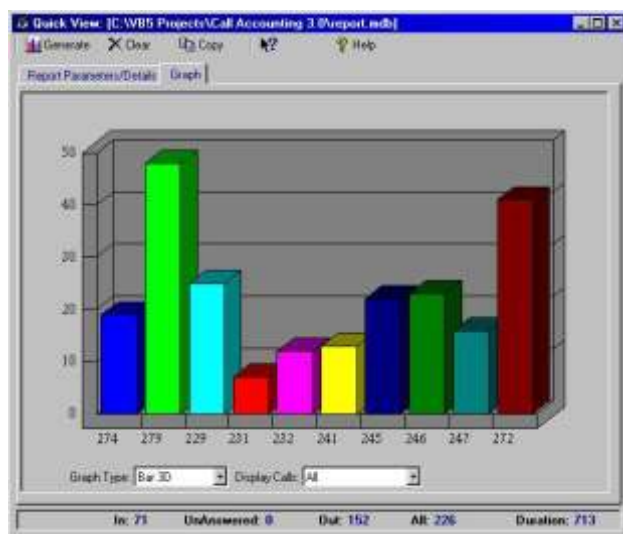
Revolution Call Accounting is fully equipped to handle tariff and rating plans from around the world. It has been deployed in over 50 countries world wide and counting and provides countless international city code tables that decipher and identify call destinations.

Revolution Call Accounting is excellent in single site environments. There is no charge for additional client licenses. Multi-site users are encouraged to migrate to our next level call accounting solutions --- Shadow CMS (USA) or Telecost CMS.

Many customers have high overhead costs, staff turnovers and little time for in-house software. However, these customers need a proper call accounting watchdog. RSI provides these customers with the option of a web-based call accounting solution. For companies that qualify, RSI can provide the necessary data storage software/buffer that logs call detail records from the telephone system. The data is gathered and transmitted to secured host servers for processing. Customers can log in daily using their favorite browser and examine their reports!



Revolution can be configured in seconds to work with any telephone system. Generate detail, summary, drill down or graphic reports from anywhere on your network.



Monitor the performance of departments, lines or extensions using Quick View for realtime summaries and graphs.

## Why Call Accounting?

- Improve Productivity
- Eliminate Misuse and Abuse
- Recover Client, Project & Departmental Costs
- Identify Staffing Needs During Fluctuations
- Pinpoint Network Traffic
- Evaluate Communications Expenses

Resource Software Int'l Ltd.,  
 40 King St. W., Suite 300  
 Oshawa, Ontario. L1H 1A4  
 Phone: 905 576-4575  
 Fax: 905 576-4705  
 Web Site: <http://www.telecost.com>  
 Email: [rsi@telecost.com](mailto:rsi@telecost.com)

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