## RSI

Cloud Call Accounting
www.rsicloud.com

# SECURE CLOUD BASED MANAGEMENT OF YOUR COMMUNICATION ECOSYSTEM

✓ **Real time access to your communication reports**
All data is transmitted to a centralized host and processed on a secured server for immediate access anywhere, anytime.

✓ **Tailored reporting**
Intuitive point and click access to a variety of corporate reports customized for your business needs.

✓ **No additional hardware or software to manage**
Minimize cost by eliminating the need for internal software, hardware, maintenance and support fees. Utilize your existing equipment and browser to access your reports.

✓ **Environmentally friendly data access and reporting**
Why automatically print hundreds of reports on thousands of pages when you can mine your data online with powerful SQL queries?  Print only what you need!

✓ **Product Support**
24/7 emergency pager support for critical issues.

**Resource Software International Ltd. (RSI)** offers a fully secure Software as a Service (SaaS) alternative to expending internal resources and investing in  hardware and software.  From our secured site, RSI offers complete cloud based services for remote polling, authorization code billing, charge-back, network planning, traffic analysis, carrier/service comparisons, cradle-to-grave reporting, mobile tracking, email, voice mail, call center, auto attendant and more.

The free flow of communication is imperative to your business lifeline. The invaluable metrics collected from PBXs, IP PBX/VoIP Servers, routers and gateways can assist business in configuring and fine tuning their communication facilities. RSI Cloud Call Accounting offers a dynamic set of cloud based reports that can improve network performance, cut misuse and abuse, improve productivity and increase your bottom line.

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## How can cloud call accounting maximize your business potential?

### Employee Productivity

Many organizations struggle with workforce management and productivity. RSI cloud based secured portal provides exception management reports which highlight long duration, excessive cost and misdialed calls. Each call may be pinpointed to a particular password, account code, extension or authorization number. These metrics help highlight usage practices and help curb misuse.

### Traffic Analysis

RSI cloud based secured portal provides reports which detail how many phone calls are generated on a daily, monthly and yearly basis. For example, a seasonal catalog business can predict, on a daily basis, how many phone lines and employees they will require based on historical data collected remotely from your telephone system.

### Unified Communication Management

Managers of communication facilities who supervise multiple locations can review all of the call data from their enterprise in one consolidated solution. Various communication facilities including mobile, SMS, land line, email and call center statistics can be examined for comprehensive cost recovery, security and control and long term ecosystem management.

### Customer or Project Billing

For those industries that bill on a recurring basis (such as a Lawyer or an IT Consultant), RSI provides account code reports which detail how to charge clients for telephone calls made on their behalf.

### Regional Marketing

Where your phone calls originate can tell you a lot about what your next business move should be. For example, if your business takes phone orders, you can analyze your reports to help create targeted advertising for specific regions.

### Shared Tenant

Managers of shared tenant environments such as executive suites or student dorms can allocate usage using remotely accessible report metrics without the need to deploy inhouse software.

## Why cloud based management software?

Many organizations have high overhead costs, staff turnovers and little time for in-house software. These businesses often require accurate communication facilities information to allocate costs and track activity. With our remote secured hosting option you select the variety of billing, land line, mobile, exception and diagnostic management reports your organization needs. RSI takes full control of data collection, processing and real time access to reports. Our specialists can assist you with the planning and management of your telecommunications network. RSI hosts and manages the entire process on your behalf and you may log in to view the results from anywhere, anytime!

## Cloud management reports will reduce or eliminate the need for:

- ✓ Additional IT Staff / Training
- ✓ Additional office space
- ✓ Additional electricity costs
- ✓ Software upgrades
- ✓ Operating system upgrades
- ✓ Hardware upgrades
- ✓ Annual Maintenance Contracts