

Hosted Call Accounting Software as a Service

Anywhere. Anytime!



Let us manage your communication facilities!

HostedCallAccounting.com is a fully managed Software as a Service (SaaS) alternative to expending internal resources and investing in hardware and software. Resource Software International Ltd. (RSI) offers complete outsourcing services for remote polling, authorization code billing, charge-back, network planning, traffic analysis, carrier/service comparisons, SIP / IP PBX reporting, voice mail, call center, auto attendant and more.

The free flow of communication is imperative to your business lifeline. The invaluable metrics collected from PBXs, IP PBX/VoIP Servers, routers and gateways can assist business in configuring and fine tuning their communication facilities. HostedCallAccounting.com offers a powerful set of reports that can improve network performance, cut misuse and abuse, improve productivity and increase your bottom line.

Discover the benefits of our hosted management tools:

- ✓ **Real time access to your communication reports**
All data is transmitted to a centralized host and processed on a secured server for immediate access anywhere, anytime.
- ✓ **Tailored reporting**
Intuitive point and click access to a variety of corporate reports customized for your business needs.
- ✓ **No additional hardware or software to manage**
Minimize cost by eliminating the need for internal software, hardware, maintenance and support fees. Utilize your existing equipment and browser to access your reports.
- ✓ **Environmentally friendly data access and reporting**
Why automatically print hundreds of reports on thousands of pages when you can mine your data online with powerful SQL queries? Print only what you need!
- ✓ **Product Support**
24/7 live support for critical issues.

RSI

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Hosted Call Accounting

Software as a Service

Access your communication management metrics directly from your browser!

Why Software as a Service?

Many organizations have high overhead costs, staff turnovers and little time for in-house software. These businesses often require accurate communication facilities information to allocate costs and track activity. With our remote secured hosting option you select the variety of billing, traffic, exception and diagnostic management reports your organization needs. RSI takes full control of data collection, processing and real time access to reports. Our specialists can assist you with the planning and management of your telecommunications network. RSI hosts and manages the entire process on your behalf and you may log in to view the results from anywhere, anytime!

HostedCallAccounting will reduce or eliminate the need for:

- ✓ Additional IT Staff / Training
- ✓ Additional office space
- ✓ Additional electricity costs
- ✓ Software upgrades
- ✓ Operating system upgrades
- ✓ Hardware upgrades
- ✓ Annual Maintenance Contracts

How can HostedCallAccounting.com maximize your business potential?

Employee Productivity

Many organizations struggle with workforce management and productivity. HostedCallAccounting.com provides exception management reports which highlight long duration, excessive cost and misdialed calls. Each call may be pinpointed to a particular password, account code, extension or authorization number. These metrics help highlight usage practices and help curb misuse.

Traffic Analysis

HostedCallAccounting.com provides reports which detail how many phone calls are generated on a daily, monthly and yearly basis. For example, a seasonal catalog business can predict, on a daily basis, how many phone lines and employees they will require based on historical data collected by HostedCallAccounting.com from your telephone system.



Enterprise Management

Managers of communication facilities who supervise multiple locations can review all of the call data from their enterprise in one report.



Customer or Project Billing

For those industries that bill on a time basis (such as a Lawyer or an IT Consultant), HostedCallAccounting.com provides account code reports which detail how to charge clients for telephone calls made on their behalf.

Regional Marketing

Where your phone calls originate can tell you a lot about what your next business move should be. For example, if your business takes phone orders, you can analyze your HostedCallAccounting.com reports to help create targeted advertising for specific regions.

Shared Tenant

Managers of shared tenant environments such as executive suites or student dorms can allocate usage using HostedCallAccounting.com reports.

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