



tools OSN

Emergency
Onsite Notification
for Avaya IP Office

Immediate 911 On Site Notification for Avaya IP Office

When we are in public places or at work we take for granted a high level of safety and security. However, many organizations are ill-equipped to respond to 911 emergency. Would you know where to direct emergency personnel if they showed up at your reception desk after a 911 call?

Valuable time is often lost in trying to locate the individual that placed an emergency call. Seconds can make the difference in saving lives or apprehending harassing callers. tools OSN for the Avaya IP Office ensures 911 access in case of an emergency in the event of network or system failure.

Peace of mind with Onsite Notification for Avaya IP Office

- ✓ Real time On Site Notification to SMS, email and workstations.
- ✓ Exact location of the phone from which the call was made or public safety answering point (PSAP) information may be configured for every station and delivered to email.
- ✓ Activity is logged and documented for future verification and analysis.

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RSI

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Communication is the lifeline of every business. Heightened awareness of possible terrorist threats has created the need for emergency systems and procedures.

Most businesses would be unable to track down the extension that made an emergency call without a complete office search. This precious time could mean the difference between life and death.

Many educational institutions are vulnerable to students making prank telephone calls to emergency services. Often emergency response units are dispatched to false alarms.

This results in countless hours of lost time and a diversion of resources from actual emergencies.

tools OSN for the Avaya IP Office guards your communication facilities from malicious use. If an emergency 911 call is dialed, it immediately notifies security personnel via SMS, email or authorized desktop broadcast. *tools OSN* for the Avaya IP Office instantly delivers information about the calling party (i.e. extension, date, time).

Often authorities, law enforcement or security personnel require documented proof of a telephone call. Integrated with RSI call accounting solutions, *tools OSN for the Avaya IP Office* provides station message detail recording (SMDR) for all activity. This activity is stored in a database for later retrieval and reporting.



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