



Feb 13, 2006

Resource Software International Ltd
Oshawa ON Canada

Dear Rana:

Congratulations! It is with great pleasure we present your company with this Avaya DeveloperConnection Compliant Award for successful compliance testing with Avaya Inc.'s IP Office v3.1 (48).

Your company's Visual Rapport 1.08 has been compliance tested by Avaya's DeveloperConnection Technical Team and has been officially accepted as compliant on 02/03/2006. The Avaya DeveloperConnection Compliant Award is now valid, based on the stated version of each party's solution.

Avaya is committed to providing its customers with solutions that are fully compatible with the RSI's Visual Rapport 1.08. With this successful Compliance testing, Avaya provides customers the assurance of successful product interoperability. By continuing to pursue improvements in product integration, we offer a more cost effective, integrated solution to our customers.

Please look to the Avaya DeveloperConnection Program for continued marketing and development support of your product in conjunction with Avaya's IP Office v3.1(48).

We look forward to continuing our joint success in the future. Again, Congratulations!

Sincerely

Dan Fusco

DeveloperConnection Program
Avaya Inc.